

# Possibilities for counselling and intervention in case of conflicts, discrimination, and sexual harassment (among students)

Available 24/7 in case of acute emergency: police 133 and 112, university security 01 4277 777

If there is unwanted behavior or a conflict, and you wish for counselling, intervention, support or action, you can decide between two general possibilities.

The first possibility is to turn to non-binding and confidential counselling. The second possibility is to turn to acting instances.

## Possibility 1: counselling

Part of the counselling services are the [Austrian Union of Students \(ÖH Uni Wien\)](#), the [Equal Opportunities Working Party](#), the [Arbitration Commission](#), and the [psychosocial support of the Sexual Harassment and Bullying Counselling Office](#). Further steps by all these services will only be taken with your consent.

First, these services will offer a consultation. If the person affected wishes for intervention, they will be pointed to the acting instances. If not, mediation will be attempted and approaches to solutions will be sought to put an end to the behavior. If the behavior continues, you can get another consultation that can lead to the acting instances if desired.

## Possibility 2: acting

You can turn directly to teaching staff. They are in communication with the [directorate of studies](#) and the [vice-dean for teaching or the deputy head of center management](#). These instances must ensure a non-discriminatory teaching environment in accordance with the Affirmative Action Plan for Gender Equality. You can also turn directly to the [Sexual Harassment and Bullying Counselling Office](#) who prepares a statement of facts with the [legal advisor](#).

The teaching staff, the [directorate of studies](#) and/or the statement of facts go to the [vice-dean for teaching or the deputy head of center management](#). They decide about further steps. Finally, disciplinary actions under study regulations can be taken by the faculty/center and/or by the Rectorate (e.g. reprimand the student, ban from premises, expel the student).